Press Release
April 8, 2025

Mindway AI Achieves ISO 27001 Certification for Excellence in Information Security Management

Mindway AI, a leading innovator in artificial intelligence solutions for player safety, is proud to announce that it has achieved ISO 27001 certification, a highly respected standard for information security management systems (ISMS). This certification underscores Mindway AI's commitment to upholding the highest standards of information security across its infrastructure, applications, and systems that guarantee the seamless delivery of our products and services.

ISO 27001 is an internationally recognised standard that sets the framework for an effective ISMS, focusing on continual improvement, assessment of security risks, and implementation of necessary controls to safeguard information assets. By attaining this certification, Mindway AI demonstrates its dedication to maintaining the confidentiality, integrity, and availability of customer data and sensitive information.

"Achieving ISO 27001 certification is a huge and very significant milestone for us over here at Mindway AI," said Rasmus Kjaergaard, CEO of Mindway AI. "In today's digital age, robust information security is critical to building trust with our customers. This certification validates our rigorous processes and unwavering commitment to protecting our clients' information and delivering our solutions with the utmost security."

The certification process involved a very comprehensive work and workload before the audit conducted by an independent third-party auditor, assessing Mindway AI's ISMS and all its policies against the stringent requirements of the ISO 27001 standard. The scope of this certification encompasses the infrastructure, applications, policies, processes, and systems that play a core role in delivering Mindway AI’s innovative AI-driven products and services to our valued customers.

Mindway AI continues to invest in its security infrastructure and aims to exceed industry standards, ensuring that its clients can rely on the company as a trusted partner. Customers can expect top-tier protection of their data, supported by rigorous security protocols and continuous improvements.

For more information, please contact:
Marketing Manager Mindway AI, Niamh Gallagher, +44 7947199208, niamh@mindway.ai

About Mindway AI
Mindway AI is a Danish award-winning software company that creates innovative and advanced tech solutions for fully automatic detection and monitoring of at-risk and problem gambling behavior*. Based on neuroscience and artificial intelligence, Mindway AI works with gambling operators, platform providers, regulators, and governments to supply state-of-the-art early detection and intervention solutions to enhance player protection. Mindway AI has a strong market position in Denmark and the Netherlands and currently sees growth in Germany, UK, Sweden, Australia, Malta, Spain, Switzerland, and the US. At present, Mindway AI’s solutions detect more than 8.9 million active players monthly and is translated into 14 different languages. Better Collective A/S is a majority shareholder of Mindway AI.*

Mindway AI's solutions:

- ***GameScanner:*** *State-of-the-art detection software based on the combination of AI and human expert assessment. A "Virtual Psychologist" providing individualized and earlier detection of at-risk or problematic gambling* behaviour.
- ***Gamalyze:*** *Neuroscience-based gamified self-test of decision-making when gambling. More engaging, proactive, and actionable than typical self-test questionnaires.*

For more information, go to www.mindway.ai